The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-521-2227 or at <u>www.bcbstx.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>In-Network providers</u> : \$1,250 Individual / \$2,500 Family For <u>Out-of-Network providers</u> : \$2,500 Individual / \$5,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Services that charge a <u>copay</u> , <u>prescription drugs</u> , inpatient hospital expenses, emergency room services, and certain <u>preventive care</u> , <u>diagnostic tests</u> , <u>home health</u> , <u>skilled nursing</u> , and <u>hospice</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. Per occurrence: \$250 <u>In-Network</u> / \$500 <u>Out-of-Network</u> inpatient admission. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>In-Network</u> : \$4,000 Individual / \$8,000 Family For <u>Out-of-Network</u> : \$8,000 Individual / \$16,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, preauthorization penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbstx.com</u> or call 1-800-810-2583 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. What You Will Pay Limitations, Exceptions, & Other Important Common Services You May Need **Out-of-Network Provider In-Network Provider** Medical Event Information (You will pay the least) (You will pay the most) Primary care visit to treat an injury \$30 copay/visit; 30% coinsurance MDLive \$10 virtual visit copay. deductible does not apply or illness \$40 copav/visit: Specialist visit 30% coinsurance None If you visit a deductible does not apply health care You may have to pay for services that aren't provider's office preventive. Ask your provider if the services or clinic needed are preventive. Then check what your Preventive care/screening/ No Charge; 30% coinsurance plan will pay for. immunization deductible does not apply No Charge for child immunizations Out-of-Network through the 6th birthday. If services are performed during an office visit No Charge: with a provider, the office visit <u>copay</u> will apply Diagnostic test (x-ray, blood work) 30% coinsurance deductible does not apply If you have a test for In-Network providers. Imaging (CT/PET scans, MRIs) 30% coinsurance 50% coinsurance None \$15 retail/\$30 mail order \$15 copay/prescription Retail covers a 34-day supply. With appropriate Generic drugs plus 20% coinsurance; copay/prescription; prescription, up to a 102-day supply is deductible does not apply deductible does not apply available. Mail order covers a 102-day supply. If you need drugs to treat your Out-of-Network mail order is not covered. \$25 retail/\$50 mail order \$25 copay/prescription plus 20% coinsurance; illness or Preferred brand drugs copay/prescription; Payment of the difference between the cost of a condition deductible does not apply deductible does not apply brand name drug and a generic may be required if a generic drug is available. More information \$50 retail/\$100 mail order \$50 copay/prescription For Out-of-Network pharmacy, member must about prescription Non-preferred brand drugs plus 20% coinsurance; copay/prescription; file claim. drug coverage is deductible does not apply deductible does not apply available at www.bcbstx.com Specialty drugs are available at any retail 25% coinsurance (\$500 25% coinsurance (\$500

max / prescription);

deductible does not apply

Specialty drugs

max / prescription);

deductible does not apply

pharmacy. Specialty retail limited to a 30-day

supply. Mail order is not covered.

Common Medical Event	Services You May Need	What You Will PayIn-Network ProviderOut-of-Network Provider(You will pay the least)(You will pay the most)		Limitations, Exceptions, & Other Important Information
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	50% <u>coinsurance</u>	None
surgery	Physician/surgeon fees	30% coinsurance	50% coinsurance	None
lf you need	Emergency room care	\$100 <u>copay</u> /visit plus 30% <u>coinsurance;</u> <u>deductible</u> does not apply	\$100 <u>copay</u> /visit plus 30% <u>coinsurance;</u> <u>deductible</u> does not apply	Emergency room copay waived if admitted.
immediate medical attention	Emergency medical transportation	30% <u>coinsurance;</u> <u>deductible</u> does not apply	30% <u>coinsurance;</u> <u>deductible</u> does not apply	Ground and air transportation covered.
	<u>Urgent care</u>	\$40 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	30% <u>coinsurance;</u> <u>deductible</u> does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply	Plan deductible does not apply, a per-admission deductible of \$250 applies <u>In-network</u> and \$500 applies <u>Out-of-Network</u> . <u>Preauthorization</u> is required; \$250 penalty if not preauthorized <u>Out-of-Network</u> .
	Physician/surgeon fees	30% <u>coinsurance;</u> <u>deductible</u> does not apply	50% coinsurance	None
lf you need mental health,	Outpatient services	\$30 <u>copay</u> /office visit; <u>deductible</u> does not apply 30% <u>coinsurance</u> for other outpatient services	30% <u>coinsurance</u> for office visit 50% <u>coinsurance</u> for other outpatient services	Certain services must be preauthorized; refer to your benefit booklet* for details. \$10 virtual visit <u>copay</u> .
behavioral health, or substance abuse services	Inpatient services	30% <u>coinsurance;</u> <u>deductible</u> does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply	<u>Plan deductible</u> does not apply, a per-admission <u>deductible</u> of \$250 applies <u>In-network</u> and \$500 applies <u>Out-of-Network</u> . <u>Preauthorization</u> is required; \$250 penalty if not preauthorized <u>Out-of-Network</u> .

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Office visits	\$30 PCP/\$40 SPC <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	<u>Specialist</u> has the higher <u>copay</u> ; 30% <u>coinsurance</u> following initial visit <u>In-Network</u> only.	
lf you are pregnant	Childbirth/delivery professional services	30% <u>coinsurance;</u> <u>deductible</u> does not apply	50% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	30% <u>coinsurance</u> ; <u>deductible</u> does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply	Plan deductible does not apply, a per-admission deductible of \$250 applies <u>In-network</u> and \$500 applies <u>Out-of-Network</u> . <u>Preauthorization</u> is required; \$250 penalty if not preauthorized <u>Out-of-Network</u> .	
	Home health care	No Charge; <u>deductible</u> does not apply	30% coinsurance	Limited to 60 visits per calendar year. <u>Preauthorization</u> is required.	
If you need help recovering or have other special health needs	Rehabilitation services	\$30 PCP/\$40 SPC <u>copay</u> /visit; <u>deductible</u> does not apply 30% <u>coinsurance</u> for other outpatient services	30% <u>coinsurance</u> for office visit 50% <u>coinsurance</u> for other outpatient services	Creativelist has the history server	
	Habilitation services	\$30 PCP/\$40 SPC <u>copay</u> /visit; <u>deductible</u> does not apply 30% <u>coinsurance</u> for other outpatient services	30% <u>coinsurance</u> for office visit 50% <u>coinsurance</u> for other outpatient services	<u>Specialist</u> has the higher <u>copay</u> .	
	Skilled nursing care	No Charge; <u>deductible</u> does not apply	30% coinsurance	Limited to 25 days per calendar year. <u>Preauthorization</u> is required.	
	Durable medical equipment	30% coinsurance	50% coinsurance	None	
	Hospice services	No Charge; <u>deductible</u> does not apply	30% coinsurance	Preauthorization is required.	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>In-Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
lf your child	Children's eye exam	No Charge; <u>deductible</u> does not apply	30% coinsurance	Specialist has the higher copay.	
needs dental or eye care	Children's glasses	Not Covered	Not Covered	None	
-,	Children's dental check-up	Not Covered	Not Covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
AcupunctureBariatric surgeryCosmetic surgery	Infertility treatmentLong term carePrivate-duty nursing	 Routine foot care (only covered with diagnosis of Diabetes) Weight loss programs
Other Covered Services (Limitations may	apply to these services. This isn't a complete list. Please see	your <u>plan</u> document.)
 Chiropractic care (limited to 35 visits per calendar year) Dental care (Adult for accidents only) 	 Hearing aids (limited to 1 new aids per ear per calendar year 36-month period) Non-emergency care when traveling outside the U.S. 	Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the <u>plan</u>, Blue Cross and Blue Shield of Texas at 1-800-521-2227 or visit <u>www.bcbstx.com</u>. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. For non-federal governmental group health <u>plans</u>, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Texas at 1-800-521-2227 or visit <u>www.bcbstx.com</u>, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>, and the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or <u>www.tdi.texas.gov</u>. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u>, Blue Cross and Blue Shield of Texas at 1-800-252-3439 or <u>www.tdi.texas.gov</u>. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u>, Blue Cross and Blue Shield of Texas at 1-800-252-3439 or <u>www.tdi.texas.gov</u>. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u>, Blue Cross and Blue Shield of Texas at 1-800-252-3439 or <u>www.tdi.texas.gov</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Texas Department of Insurance's Consumer Health Assistance Program at 1-800-252-3439 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/tx.html.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-521-2227. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-521-2227. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-521-2227. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-521-2227.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of <u>in-network</u> pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine <u>in-network</u> care of a well- controlled condition)		Mia's Simple Fracture (<u>in-network</u> emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> \$1,250 <u>Specialist copayment</u> \$40 Hospital (facility) <u>coinsurance</u> 30% Other <u>coinsurance</u> 30% 		 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$1,250 \$40 30% 30%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	
This EXAMPLE event includes services like: <u>Specialist</u> office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood work</i>) <u>Specialist</u> visit (<i>anesthesia</i>)		This EXAMPLE event includes services like:Primary care physicianoffice visits (including disease education)Diagnostic tests(blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
<u>Cost Sharing</u>		<u>Cost Sharing</u>		Cost Sharing	
<u>Deductibles</u> *	\$1,500	<u>Deductibles</u>	\$800	<u>Deductibles</u>	\$400
<u>Copayments</u>	\$30	<u>Copayments</u>	\$800	<u>Copayments</u>	\$300
<u>Coinsurance</u>	\$2,500	<u>Coinsurance</u>	\$0	<u>Coinsurance</u>	\$400
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0
The total Peg would pay is	\$4,060	The total Joe would pay is	\$1,620	The total Mia would pay is	\$1,100

*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.



Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator 300 E. Randolph St. 35th Floor Chicago, Illinois 60601	Phone: TTY/TDD: Fax:	855-664-7270 (voicemail) 855-661-6965 855-661-6960
You may file a civil rights complaint with the U.S. Depar	tment of Health and	d Human Services, Office for Civil Rights, at:
U.S. Dept. of Health & Human Services	Phone:	800-368-1019
200 Independence Avenue SW	TTY/TDD:	800-537-7697
Room 509F, HHH Building 1019 Washington, DC 20201	Complaint Portal Complaint Forms	: <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> :: <u>http://www.hhs.gov/ocr/office/file/index.html</u>

Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
العربية Arabic	إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 6984-710-855.
繁體中文 Chinese	如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。 洽詢一位翻譯員, 請撥電話 號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયેક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.
हिंदी Hindi	र्यादे आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न है, तो आपको अपनी भाषा में निःशुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें ।.
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984.
فارس <i>ی</i> Persian	اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید. جهت گفتگو با یک مترجم شفاهی، با شماره 6984-710-855 تماس حاصل نمایید.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اردو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔
Tiếng Việt Vietnamese	Nêu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyên được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.